

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
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TENDER CLARIFICATION –

DESIGN, SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, MAINTENANCE, SUPPORT AND TRAINING OF AN OPERATIONAL TECHNOLOGY (OT) SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) SOLUTION FOR A PERIOD OF FIVE (5) YEARS

Request Number: 01 Date issued: 29/06/2026	Request for Quotation (RFQ) No. E2024NTCSAMWPR
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The following clarification is needed in response to queries and questions raised by Tenderers.

Questions in **BLUE** and Answers in **BLACK**

Number	Clarification / Discussion
Q1	I am reviewing the pricing schedules for the NTCSA OT SIEM Solution (Enquiry E2024NTCSAMWPR) and would like to confirm our understanding regarding the breakdown of costs for the SIEM and operating system licenses. This is to ensure our submission aligns with your expectations for cost separation between the initial supply and ongoing maintenance. Specifically, the licenses are listed in two places: - In <u>5.1.1.1</u> Equipment, the license line items appear with a "Unit of measure" of "Each" and a quantity of 21. - In <u>5.1.1.2</u> Services, the license line items appear under "NMC Support" with a "Unit of measure" of "Per/annum" and a quantity of 5. To allow us to provide an accurate and compliant bid, could you please confirm if our interpretation of the pricing structure is correct: Equipment Sheet (5.1.1.1): Is this section intended for the one-time cost of the perpetual license for the initial deployment (21 units, as per your technical documentation)? Services Sheet (5.1.1.2): Is this section intended for the annual cost of software maintenance and support, which typically includes updates, patches, and technical assistance for the licenses that are already acquired , which is required for a period of 5 years?
A1	We confirm the interpretation is correct